

# NETTI CUSTOMIZED PRODUCT

INFORMATION TO YOUR INDIVIDUAL  
ADAPTED SOLUTION

INCLUDING USE BY TRANSPORT



Designed in Norway

*inspire  
joy of life*

# CONGRATULATIONS

on having become the owner of an advanced Netti customized product. **IT IS TAILOR MADE ESPECIALLY FOR YOU** - to serve your needs in the best manner. When it is looked after properly and used according to the intention it will reward you with many years of reliable service.

- Please take a few minutes to look through this introduction to Netti Customized solution products. It is here to inform you on which conditions it is based and which warranty conditions are covered.

Your Netti Customized Product is developed and designed according to the information received from your therapist about the needs you have. Our team of specialized wheelchair builders rely on this information.

The solutions are developed on the basis of known and well tested construction principles. They are made of parts that are adapted until they make up this customized product. The unique solutions as they are delivered, have been risk evaluated and approved to have the strength and functionality qualities relevant for the product - to give you a safe to use and reliable product.

## CE-LABEL

Netti Customized products are not CE labelled because they are not series products. They are however produced based on long time experience and know-how and will fulfil any ordinary use.

## GUIDELINES FOR USE

- Take time to study any user information that is delivered with your Netti Customized product. It is vital for getting the best of the product.
- For a Netti Customized wheelchair, please study the user manual for the basis wheelchair that has been customized - to learn how to use and maintain your customized wheelchair.
- If your Netti Customized product is a part of a wheelchair, make sure your Netti Customized product is installed properly and fixed well. Check the fixing regularly to make sure it stays fixed.
- For Netti Customized upholstery products, make sure to follow the labelled cleaning instructions for the upholstery.
- If the Netti Customized product has movable parts, make sure if necessary to regularly lubricate them for optimal function.



**Make sure your dealer has given you any special information and training required. He is responsible for training and informing you about any risks and special caution to take with your Netti Customized product.**


## CRASH TEST

All crash-tested Netti wheelchairs have been tested with standard Netti equipment and are approved for being used as a seat in a vehicle.

Netti Customized Products have NOT been crash-tested. Wheelchairs equipped with Netti Customized items are thereby NOT APPROVED for being used as a seat in a car. Customized parts are labeled with the following sign:



NeC 12345

 My-Netti.com

In some special cases a customized wheelchair may be risk evaluated to be strong enough for being used as a seat in a car. You have to apply for this by your Alu Rehab dealer.

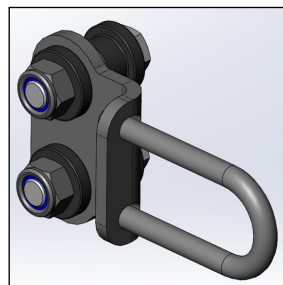
## If used as seat in vehicle:

If you want to use a Netti wheelchair (as standard crash-tested and approved for use as seat in car) with Netti Customized items mounted - as seat in a car, you can do so if you replace the customized items with a standard item for the time being; for instance head support or leg supports. Pay close attention to mount them according to the mounting description in the user manual.

### TRANSPORT IN CAR:

When a wheelchair is to be used as a seat in a car, please follow the instructions:

- Check that the wheelchair is approved for being used as a seat in a car (according to ISO 7176-19:2022)
- Check max user weight and do not load the chair with more.
- Remove all accessories and items that may detach in case of an accident. Store and secure them in a safe place.
- Netti wheelchairs are crash tested with approved securing system as Netti car fasteners combined with wheelchair tiedown and occupant restraint system (WTORS) developed by Urwin Safety System according to ISO 10542
- Check that the wheelchair is equipped with car fastener for the rear mounting of securements straps.

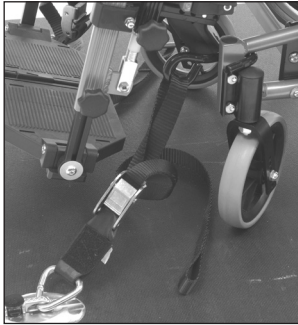


## WHEELCHAIR SECURING

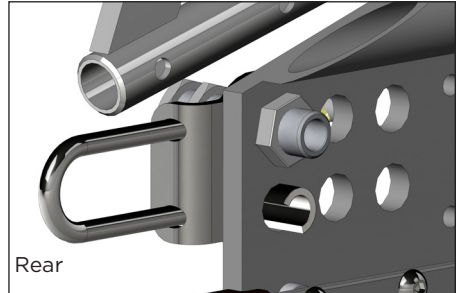
In front: Use hook or strap attachment.  
2 stickers in the front of the frame,  
show where to fix the straps in the front.




In rear: Check that the vehicle attachment brackets are mounted in the drive wheel bracket, one on each side. Hook/carabiner is attached to the attachment bracket". The angle of the straps should be 0-45°

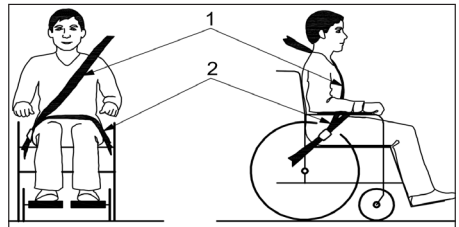



Front





Rear


 Always use the occupant restraint belts in the car for the wheelchair user. The corrective harnesses used in a wheelchair are not safety belts. Make sure the safety belts sits close to the user body (not across the armrest.)





 Netti wheelchairs have been crash tested without any power kit etc. If, at a later point of time a power kit, stair climber etc. is mounted, you need to check if your power assistant device is crash tested and approved for wheelchairs being used as seat in a car. If not this must be dismantled when the wheelchair is used as a seat in a car.

 When the user is 1.85 m or taller the back extension kit must be mounted.

 If the wheelchair width exceed the max width of 700 mm specified in PRM-TSI it may influence on the possibility for train transport and other public transport.

 Netti wheelchairs have been crash tested and approved with Netti cushions. Always use Netti Cushions or other crash test approved cushions when Netti wheelchair is used as a seat in a car.

 If a Netti head support is mounted correctly it is very stable but a car head support is made for even higher loads.

 Never use the wheelchair as a seat in a car if it has been involved in an accident with impact.

## FOLDING FOR TRANSPORT

When the wheelchair is unoccupied, fold it as described in the user manual. Put the wheelchair in the trunk or the back seat. When placed in the back seat, secure the frame using safety belts to make sure it does not represent a danger for the passengers in case of an accident.

## TRANSPORT IN AIRPLANE

Netti manual wheelchairs may be transported in airplane without any restrictions. Netti wheelchairs are equipped with 2 or 3 gas springs. These are however not classified as dangerous goods. Contrary to general dangerous goods instruction UN3164, the IATA-DGR (special regulation A114) rules that the goods that contain gas and are determined to function as shock absorbers (including energy-absorbing devices or pneumatic springs) are NOT subject to the transport instructions i.e. they are indemnified from the following requirements:

- a) each article has a gas volume which does not exceed 1,6 l and a charge pressure not exceeding 250 bar, where the product of the capacity expressed in litres and charge pressure expressed in bars doesn't not exceed 80.
- b) Each article has a minimum burst pressure of 4 times the charge pressure at +20 degree Celsius for products not exceeding 0,5 l gas space capacity.
- c) Each article is made of material that will not fragment.
- d) Each article was manufactured in accordance to quality standard which is approved by the responsible national authority.
- e) It is proven and shown that the article relieves its pressure by means of a fire degradable seal or other pressure relief device such that the article will not fragment and the article does not rocket.

## TRAVELLING ON PUBLIC TRANSPORT

The wheelchair should be put in a special area for wheelchairs. The wheelchair should face opposite the direction of travel. The back of the wheelchair must be located against a fixed object such as a row of seats or a partition. Make sure the user can easily reach any hand rails or handles.



## WARRANTY

Alu Rehab provides a 2 year repair warranty for Netti Customized products.

The Netti Customized solutions are unique and are not produced in series. Because of this you will always have to return the Netti Customized product to Alu Rehab if there is need for repairs or replacement.

Alu Rehab is not responsible for any damage resulting from inappropriate or unprofessional installation and/or repairs, neglect and wear, from changes in wheelchair assemblies not approved by Alu Rehab or by use of spare parts delivered or produced by third parties. In such cases, this guarantee shall be considered null and void.

## CLAIM

- Claim is to be addressed to the sales agent of the Netti Customized product or Netti Customized wheelchair. Please note that sales documentation has to be filled in and signed correctly in order to document time and place of the purchase of the specific Netti Customized product.
- A Netti Customized Product is labeled with a unique **NeC** number identifying it. Please refer to this number or to the wheelchair frame number or to the order number by any questions to the product.
- Claims are to be addressed to the sales agent of the wheelchair as soon as the defect is discovered.
- The sales agent and Alu Rehab are to decide whether a defect is covered by the warranty. The claimer will be informed about the decision as soon as possible.
- If a claim is accepted, the sales agent and the Alu Rehab representative are to decide if the product will be repaired, replaced or the customer is entitled to a reduced price.

**! Normal wear, incorrect use or incorrect handling is not a reason for claims**

**! The user is responsible for the use, maintenance and handling of the Netti Customized product according to the intended use and user manual, if claims are to be accepted.**

WE WISH YOU MANY YEARS OF COMFORT WITH  
YOUR NETTI CUSTOMIZED PRODUCT

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**Manufacturer of Netti:**



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